



What we do

The Department of Enterprise Services is one of the newest agencies in Washington state government. Created by the Legislature in 2011, the department provides a variety of support services to state government and Washington residents. It is also charged with creating greater overall operating efficiencies.

Enterprise Services combines services from the former departments of General Administration and Printing and sections of the former departments of Personnel and Information Services. Several divisions from the Office of Financial Management are also part of the agency. Enterprise Services began official operations in October 2011.

Providing expertise in information technology and printing

The department provides central support to state government for a range of information technology and communication needs. These include:

- Contract negotiation and management on behalf of state agencies for the purchase of IT software and hardware.
- Successful exchange of data across various operations of state government.
- Communication solutions for state government with printing and related publication services. This includes assessments that focus on the most efficient use of office print technology and reduced costs.

Managing contracts for goods and services

Enterprise Services develops and oversees about 1,000 contracts for various goods and services, ranging from vehicle purchases to office supplies to fuel and more. The department offers thousands of vendors and contractors access to open and competitive business opportunities to achieve the best results for state agencies, cities, counties and non-profit organizations.

Guidance for human resources and employee services

Enterprise Services supports a strong and productive state workforce by providing human resource services to state government and state employees. This includes management of the state's central payroll system, online and classroom training, the Employee Assistance Program, services for small agencies and recruitment and job-seeker services.

Providing financial guidance

Enterprise Services manages statewide financial systems and oversees the state's risk-management program.

Stewardship, oversight and planning of state facilities

The department maintains the historic capitol in Olympia, including 435 acres of grounds, more than 50 buildings, four parks and Capitol Lake. Enterprise Services

oversees public works projects throughout Washington and provides guidance for the long-term design and maintenance of public facilities. It also negotiates and manages leases on behalf of state government.

Managing mail, vehicles and surplus operations

Enterprise Services manages the state's mail delivery and oversees a fleet operation that provides efficient and environment-friendly transportation options on behalf of state government. The department also maintains a public surplus operation that recycles and re-uses materials on behalf of state government, keeping more than 600,000 pounds of materials out of landfills each year.

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